KEN PAXTON
ATTORNEY GENERAL of TEXAS

**CUSTODIAL DEATH REPORT**

# Agency Information

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|---|---|---|---|
| CDR Number: | 20-663-UF | Version Type: | ORIGINAL VERSION |
| Report Date: | 7/24/2020 4:33 PM | Status: | Submitted |

## Agency/Facility Information

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| Agency Name: | Garland Police Dept. | Agency Address: | 1891 Forest Lane |
| Agency City: | Garland | Agency State: | TX |
| Agency Zip: | 75042 | | |

## Director Information

| | | | |
|---|---|---|---|
| Director Salutation: | Chief | Director First Name: | Jeff |
| Director Middle Name: | | | |
| Director Last Name: | Bryan | | |
| Reporter Name: | Shawn Roten | Reporter Email: | rotens@garlandtx.gov |

# Decedent Information

### Identity of Deceased

First Name: Avery

Middle Name: Glenn

Last Name: Norman

Suffix:

Date of Birth: 10/13/1993

Sex: Male

Race: Black or African American

Age At Time Of Death: 26

### Date/Time of Custody (arrest, incarceration) (mm/dd/yyyy hh:mm AM/PM):

Date/Time of Custody or Incident: 7/6/2020 9:15 AM

### Date/Time of Death (mm/dd/yyyy hh:mm AM/PM):

Death Date and Time: 7/7/2020 2:36 PM

## Manner / Cause of Death

### Has a medical examiner or coroner conducted an evaluation to determine a cause of death?

Medical Examiner/Coroner Evaluation?: Yes, results are available

### What was the manner of death? (select only one)

Manner of Death: Homicide (includes Justifiable

Homicide)

## Medical Cause of Death:

Medical Cause of Death:

Gunshot wound of the head.

## Had the decedent been receiving treatment for the medical condition that caused the death after admission to your jail's jurisdiction?

Medical Treatment: Not Applicable

## If death was an accident, homicide or suicide, who caused the death?

Who caused the death?: Law enforcement/correctional personnel

## If a weapon caused the death, what type of weapon caused the death? (Hold CTRL to select all that apply)

Type of weapon that caused death?: Handgun

## Was the cause of death the result of a pre-existing medical condition or did the decedent develop the condition after admission?

Pre existing medical condition?: Not Applicable; cause of death was accidental injury, intoxication, suicide or homicide

## If death was an accident, homicide or suicide, what was the means of death?

Means of Death: Firearm

# Location / Custody Information

## Where did the event causing the death occur?

| | | | |
|---|---|---|---|
| Street Address: | 102 E Buckingham Rd | City: | Garland |
| County: | Dallas | Zip: | 75040 |

## What location category best describes where the event causing the death occurred?

Location Category: Business

## What type of custody/facility was the Decedent in at the time of death:

Type of Custody: Pre-Custodial Use of Force

## Specific type of custody/facility:

| Specific Type of Custody/Facility: |
|---|
| Custody of Law Enforcement Personnel subsequent to arrest |

## What was the time and date of the deceased's entry into the law enforcement facility where the death occurred (mm/dd/yyyy hh:mm AM/PM):

Entry Date Time:

Entry Date Time N/A: ☑

## Where did the death occur?

Death Location: Medical facility

# General Information

## Did any other law enforcement agencies respond to calls for service related to this incident?

Other Agencies Respond?: No

## What were the most serious offense(s) with which the deceased was (or would have been) charged with at the time of death?

Offense 1:

Aggravated Assault with a Deadly Weapon

Offense 2:

Offense 3:

Were the Charges:: Not filed at time of death

## What were the types of charges or reason for contact? (Hold CTRL to select all that apply)

Type of Offense: Violent Crime Against Persons

## At any time during the incident and/or entry into the law enforcement facility, did the decedent display or use a weapon?

Decedent display/use of weapons: Yes, mark all that apply

Decedent Display or Use Weapon Details: Used other weapon, specify:

Specify Weapon Used:

Knife

### At any time during the incident and/or entry into the law enforcement facility, did the decedent:

| | |
|---|---|
| Attempt to Injure Others?: | Yes (select all that apply) |
| Ways Decedent Attempted To Injure Others: | Attempted to injure civilian(s) or other inmate(s) |

### At any time during the incident and/or entry into the law enforcement facility, did the decedent:

| | | | |
|---|---|---|---|
| Appear intoxicated (alcohol or drugs): | No | Make suicidal statements?: | Yes |
| Exhibit any mental health problems?: | Yes | Exhibit any medical problems?: | No |

### At any time during the incident and/or entry into the law enforcement facility, did the decedent:

| | | | |
|---|---|---|---|
| Barricade self or initiate standoff?: | Yes | Resist being handcuffed or arrested?: | Yes |
| Physically attempt/assault officer(s): | No | Gain possession of officer's weapon: | No |
| Verbally threaten other(s) including law: | Yes | Escape or attempt to escape/flee custody: | No |
| Attempt gain possession officer's weapon: | No | | |

### Was the deceased under restraint in the time leading up to the death or the events causing the death?

| | |
|---|---|
| Under Restraint: | No |

## Summary of Incident

### Summary of How the Death Occurred: (max. 30,000 characters)

Summary:

On July 6, at approximately 9:15 am, Garland Police responded to the report of an aggravated robbery in progress at a convenience store in the 100 block of East Buckingham Road. The caller stated there was a

male inside the store, behind the counter with the clerk, holding a knife. When officers arrived and entered the store, they observed a male standing behind the counter holding a knife, who immediately began yelling to the officers to kill him. Officers could not see anyone else standing behind the counter. At one point, the male made a statement of, “kill me or I’m going to kill this man”, and made a quick movement to the floor. Officers quickly approached the counter and observed the male suspect on the ground holding the store clerk. The suspect held the clerk around his head, held his body close to his own, and wrapped his legs around the clerk, while lying on the ground and holding a knife in his right hand near the clerk’s chest and neck.

The suspect told the officers numerous times “kill me or I’m gonna kill this man”. Officers immediately began pleading with the suspect to drop the knife or let the clerk go; however he refused, and asked officers for their gun so that he could kill himself. Officers continued negotiations and de-escalation techniques for approximately 15 minutes attempting to peacefully end the situation. The suspect stated that he was not going to release the clerk because the officers would not shoot him if he let the clerk go.

The suspect then stood up and forced the clerk to his feet. The suspect held the clerk around the neck with his left arm, holding the clerk’s body close, while holding the knife near the clerk with his right hand. The suspect stopped talking with the officers, and lowered the knife toward the body of the clerk, at which time an officer discharged his duty weapon one time, striking the subject. As a result of the officers’ actions, the clerk, identified as a 25 year old Irving resident, was able to escape unharmed.

Due to the nature of the call, Garland Paramedics were stationed nearby and transported the suspect to a local hospital where he died the next day..